

May, 2006



Dear Customer,

Effective April 1, 2005, the Ontario government's new Regulated Price Plan (RPP) for electricity will be used to calculate your bill for electricity consumed after that time. Under the new plan, residential customers will pay rates based on a seasonal threshold. The price threshold for residential consumers will change twice a year beginning in November 2005. The threshold will be 1,000 kilowatt hours (kWh) per month in the winter (November 1 to April 30) and 600 kWh per month in the summer (May 1 to October 31). Low volume non-residential and designated customers will pay rates based on a threshold of 750 kWh per month.

Under the Regulated Price Plan, the first 1000 kWh (winter) or 600 kWh (summer) per month for residential will be calculated at the lower threshold rate for the electricity commodity. Any additional consumption in the month above the first threshold will be billed at the higher rate.

If there is more than one residential unit associated with your account, you may qualify for a seasonal threshold rate that is above the 600 kWh or 1000 kWh per month threshold. The conservation threshold is determined based on the number of residential units within that particular property or complex. In order for London Hydro to determine the appropriate conservation rate for your property, you must complete and sign the declaration form on the back of this page, attesting to the number of units relating to your account.

Once your signed declaration form has been received in our office, your account will be adjusted to reflect the higher conservation threshold.

It is important to submit the necessary information to our office as soon as possible as forms received will be eligible for a higher conservation rate on future bills only and **will not be adjusted retroactively**. In addition, we will not adjust previous billings due to delays in processing that are a result of missing or inaccurate information on the form.

All information submitted in this process will be used by London Hydro Inc. in support of its obligations under the Electricity Act, 1998 and the Ontario Energy Board Act, 1998, applicable Ontario Energy Board Codes and Rules, associated policies, standards, procedures and its licence. This information is being collected and used for billing and auditing purposes. All submitted information will be assigned to the appropriate confidentiality levels on receipt.

This information will be retained by London Hydro Inc. and may be subject to review by the Minister of Finance pursuant to the Ontario Energy Board Act, 1998. Based on the information provided, we may change your account status to a "commercial rate" if six or more units are being declared against one metered service which may potentially increase your total electricity charges.

If you feel your property qualifies for a higher conservation threshold as described above, please complete the attached form, sign and return as soon as possible to:

MAIL TO:
London Hydro
Customer Services
111 Horton St, P.O. Box 2700
London ON, N6A 4H6

FAX: (519) 661-5838

LOW VOLUME RESIDENTIAL OR DESIGNATED CONSUMER DECLARATION FORM FOR MULTI-UNIT RESIDENTIAL PREMISES

In order to ensure your account is calculated at the proper rate under the new rate threshold structure effective May 1, 2006, it is important this form is completed, signed and returned to London Hydro by mail or fax as soon as possible.

Forms received will be eligible for a higher conservation rate on future bills **only**, and will not be adjusted retroactively. In addition, **we will not adjust previous bills** due to delays in processing caused as a result of missing or inaccurate information on the form.

Pursuant to the Regulation filed under s. 79.4(1) (a) of the *Ontario Energy Board Act, 1998*, the account of low volume residential or designated consumer relates to: (Please indicate with an "X" beside the description that applies to your property)

- () a property defined in the *Condominium Act, 1998*,
 () a residential complex as defined in the *Tenant Protection Act, 1997*, or
 () a property that is owned or leased by a co-operative as defined in the *Co-operative Corporation Act*.

If you have multiple accounts that are eligible for a higher conservation threshold because there is more than one residential unit associated with your account, **list each account separately. Do not include units that are metered or billed separate from the account referenced.**

London Hydro Account #:	Billing Name (As it appears on bill)	Basis for Qualification	Number of Units For Each Property (Account)
SAMPLE 00000-00000	ABC Apartment Complex	Apartment Building - <i>Tenant Protection Act</i>	50 units

You must advise London Hydro Inc. in writing if your account ceases to qualify for a higher conservation threshold or if there is a change in the number of units within the property complex.

Authorization

The following individuals have the authority to provide and certify the accuracy of the information provided on this form and any additional attachments. **Please fill out and sign the applicable section.**

Corporation's Name: Name and Office of Authorized Officer:	I certify the above information to be true, correct and complete. _____ Signature of Authorized Officer: _____	Date:
Sole Proprietor Name of Applicant:	I certify the above information to be true, correct and complete. _____ Signature of Applicant (should be the same as the account name) _____	Date:
Partnership's Name: Name of Authorized Individual to sign on behalf of Partnership:	I certify the above information to be true, correct and complete. _____ Signature of Authorized Individual (should be the same as the account name) _____	Date:

PLEASE NOTE: THE DECLARATION DOES NOT APPLY TO SINGLE RESIDENTIAL HOMES