London Hydro

LOW VOLUME AND RESIDENTIAL RPP ELECTION FORM

Please fill out this form if you are a low volume or residential consumer and want to change the Regulated Price Plan (RPP) structure that applies to the Electricity supplied by London Hydro.

There are three rate options: **Time-of-Use** (TOU), **Ultra-Low Overnight** (ULO) and **Tiered** (TIER) pricing. Under **TOU and ULO** pricing, the price you pay for electricity depends on when you use it. Under **Tiered** pricing, you can use a certain amount of electricity at a lower price, and once that limit (tier) is exceeded, a higher price applies. For more information on the pricing options, and tools to help you decide which price structure is right for you, please visit www.oeb.ca/choice.

The billing number, name, and service address must be entered exactly as it appears on your electricity bill. *(If you have multiple accounts with London Hydro that you wish to change, separate forms must be completed for each account.)*

Account Holder Name _____

Billing Number: _____ **Meter number:** _____

Service Address:
(Including Unit #) _____

Contact Email Address: _____ **Contact Phone #:** _____

Select desired price structure:

- ☐ I would like to be **switched to Time-of-Use** pricing[1]
- ☐ I would like to be **switched to Ultra-Low Overnight** pricing[1]
- ☐ I would like to be **switched to Tiered** pricing

For Multi-unit residential complexes only[2]: Number of Residential Units[3] _____

If there are units in your building or complex that are metered or billed separately from the meter number referenced above, do not include them in the total number of residential units on this form.

By signing below you consent that all information you have declared is true and complete:

_____ Date:_____

(Signature of authorized agent/officer)

Please send this form to London Hydro, Customer Service Department, 111 Horton St., P.O. Box 2700, London, ON, N6A 4H6, by **fax** at 519-661-5838 or by **email** to billingsupport@londonhydro.com. We will process your application within 10 business days of receipt. The change will take effect at the start of the next scheduled bill period and it may take 1 to 2 months to be reflected on your invoice. Requests will be processed as received and will not be applied retroactively.

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[1] If you are paying Tiered pricing, your meter may not be eligible to bill TOU or ULO prices and you will not be able to switch at this time. Please contact us to verify your eligibility.

[2] For use in calculating tier threshold as dictated in the Standard Supply Service Code for Electricity Distributors section 3.3.4.

[3] An eligible residential unit means a unit that is a self-contained set of rooms located in a building or structure, contains kitchen and bathroom facilities that are intended for the use of the unit only, and is used or intended for use as a residential premises - please see the regulation filed under 156/15 of the Ontario Energy Board Act, 1998, and Ontario Reg 493/01 for more details.