



**London Hydro's Pre-Authorized Payment Plan**

**Termination Request**

Dear Customer:

Thank you for participating in our Pre-authorized Payment Plan. In order to terminate future withdrawals, we require you to fill out the form below and forward the completed form to our office at:

London Hydro, P.O. Box 2700, London, Ontario N6A 4H6.

Please note: While every attempt will be made to ensure we process this termination request in a timely manner, it is possible that a bank withdrawal for a current invoice is already in process and therefore cannot be stopped. The termination will then be in effect for future invoices only.

If you have any questions, please contact our Customer Services Department by phone at (519) 661-5503 between 8:30 a.m. and 4:00 p.m., Monday to Friday, by fax at (519) 661-5838, or by email at [billingsupport@londonhydro.com](mailto:billingsupport@londonhydro.com).



**London Hydro Pre-Authorized Payment Plan  
Cancellation Form**

London Hydro Account Number: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Unit: \_\_\_\_\_ Address: \_\_\_\_\_

Residential Phone: (     ) \_\_\_\_\_

Cellular Phone: (     ): \_\_\_\_\_ E-mail: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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